

Trading conditions at eDiary ApS

General information

eDiary ApS
Slangerupgade 2, 1. 15.
3400 Hillerød
Denmark

CVR no.: 38412221
Email: info@ediary.info

Prices

At eDiary ApS, all prices are in Danish kroner incl. VAT.
We reserve the right to change prices from day to day without prior consent.

Payment

eDiary ApS accepts payment via Worldline, PayPal and MobilePay..
All amounts are in Danish kroner and incl. VAT.

Refund

If it is a refund, please include bank details in the form of account number, so that the agreed amount can be transferred. This information can be disclosed without risk per email or other electronic form, as it is not sensitive information and will only be used for our fulfillment of the refund.

Personal data policy

In order for you to enter into an agreement with eDiary, we need the following information about you:

Name - Email address – Gender - Year of birth

We process your personal data for the purpose of being able to deliver the product to you and to be able to process inquiries regarding your purchase. The processing takes place according to the rules in our personal data policy for eDiary ApS. Here you can read more about how your information is processed, when it is deleted and what rights you have as a registered person.

Appeal options - overview and links:

If you have a complaint about our product, you can send a complaint to:

The Danish Competition and Consumer Authority's Center for Complaint Resolution
Carl Jacobsens Vej 35
DK-2500 Valby
Link: www.forbrug.dk

If you are a consumer residing in another EU country, you can register your complaint in the EU Commission's online complaint platform.

The platform can be found here: <http://ec.europa.eu/consumers/odr/>

If you submit a complaint here, you must provide our e-mail address: info@ediary.info